

SnowdropKCS makes light work of payroll for HMV

HMV is using HR and Payroll software from the Sage solutions suite, SnowdropKCS, to manage the information of 6000 employees in the UK and Ireland.

About the solution

HMV runs 6 payrolls, both fortnightly and monthly for the UK and Ireland for around 6,000 employees. This number rises to over 9,500 for the Christmas period, when HMV takes on temporary workers to support the increase in trading. This increase in capacity and processing is easily supported by SnowdropKCS Payroll and has taken considerable strain off the payroll department since the solution was implemented.

The HMV payroll team – including 6 who directly run the payroll – find the system both easy-to-use and feature rich. As a company it was important for HMV to be able to run UK, Republic of Ireland and Isle of Man payrolls on a single system, which SnowdropKCS does.

Benefits

The individual payroll preview feature helps HMV on a day-to-day basis, by allowing them to run a full payroll for one person at any time. The Payslip History module is also very useful and straightforward, allowing quick search and access to all payslips that the system has ever generated. In a busy payroll department that has to manage typically high retail turnover, this has proved invaluable.

The payroll 'Dataloader' allows the payroll team to load any information from spreadsheet files quickly and easily – again something that is invaluable in a busy payroll department. As Sage regularly adds useful enhancements, the scope of the system is always improving for HMV.

Reports

The reporting and output of the system enables HMV to produce a variety of different reports without technical Knowledge, so that the team can write their own reports without asking IT or having to depend on Sage. So they have all the information they need as soon as they need it.

Support Services

Sage also provides excellent support services, especially through its helpdesk. Each member of the helpdesk has in-depth payroll knowledge, as well as system expertise, so that issues are resolved quickly.

“All Sage staff have a dedicated attitude, which makes it a great company to work with.”

Ian Walters, Payroll Manager for HMV



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